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Star Pubs & Bars Limited Rising Sun 25 Harlesden Road London NW10 2BY

9 July 2019

Our Ref: 16434

Dear Sir/Madam,

Licensing Representation to the Initial Application for the Premises Licence at Rising Sun, 25 Harlesden Road, London, NW10 2BY

I certify that I have considered the application shown above and I wish to make a representation that the likely effect of the grant of the application is detrimental to the Licensing Objectives for the reasons indicated below.

An officer of the Licensing Authority, in whose area the premises are situated, who is authroised for the purposes of exercising its statutory function as a 'Responsible Authority' under the Licensing Act 2003.

The application has been made for a new premises licence under section 17 of the Act.

The Licensing Authority representations are primarily concerned with the four licensing objectives;

- the prevention of crime and disorder;
- public safety;
- the prevention of public nuisance; and
- the protection of children from harm.

Complaint

As you are already aware, my letter dated to you on 11th June 2019, describes a complaint that has been received from a resident that alleges nuisance outside the front of the premises. This includes: -

- Customers drinking outside the front of the premises
- Customers smoking outside the front of the premises
- Issues with dispersal loud talking, shouting and offensive language

There were a number of conditions on the lapsed premises licence that existed in order to avoid nuisance externally but it appears these conditions were not being met. These include: -





- No smoking shall be permitted at the front of the premises.
- Customers shall not be permitted to take open glass containers outside the premises as
 defined on the plan submitted to and approved by the Licensing Authority.

It is recognised that customers will want to smoke during the time the premises is open, but this must be done in a controlled manner so as not to disturb neighbouring resdients. The conditions below should reflect this.

Consumption of Alcohol

The plan submitted with the application does not include the rear external area but one of the proposed conditions below asks that customers do not take open drink containers off the plans of the premises. This mirrors the condition on the lapsed premises licence. In order to ensure customers can consume alcohol in the rear external area, the plan must be modified to include the rear external area and then be emailed to business.licence@brent.gov.uk

Licence Conditions

The Licensing Authority require the following points to be included in the operating schedule or added as conditions on the premises licence:

- CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council.
- 2. The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulders image of every person entering or leaving the premises.
- A member of staff shall always be present on the premises whilst they are open who is capable operating the CCTV system and able to facilitate immediate viewing of CCTV footage upon the request of the Police and Authorised Officer of the Licensing Authority.
- 4. CCTV cameras shall be installed to cover the entrance of the premises, the servery counter and all of the external areas.
- 5. A "Challenge 25" policy shall be adopted and adhered to at all times
- 6. A sign stating "No proof of age No sale" shall be displayed at the point of sale.
- 7. A copy of the premises licence summary including the hours which licensable activities are permitted shall be visible from the outside of each entrance to the premises.
- 8. Any staff directly involved in selling alcohol for retail to consumers, staff who provide training including managers shall undergo regular training of the Licensing Act 2003 legislation. The training shall be documented and signed off by the DPS and the member of staff receiving the training. This training log shall be kept on the premises and made available for inspection by police and relevant authorities upon request.
- 9. An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received





- (d) any incidents of disorder
- (e) all seizures of drugs or offensive weapons
- (f) any faults in the CCTV system or searching equipment or scanning equipment
- (g) any refusal of the sale of alcohol
- (h) any visit by a relevant authority or emergency service.
- 10. Notices asking customers to leave quietly shall be conspicuously displayed at all exits, including outside of the front external area.
- 11. No noise or vibration shall be detectable at any neighbouring noise sensitive premises.
- 12. A personal licence holder shall be present on the premises and supervise the sale of alcohol throughout the permitted hours for the sale of alcohol.
- 13. The rear external area shall cease use at 23.00hrs.
- 14. Customers shall not be permitted to take open drink containers outside the premises as defined on the plan submitted to and approved by the Licensing Authority.
- 15. Snacks shall be available during the whole of licensed hours in all parts of the premises where intoxicants are provided.
- 16. No entry or re-entry shall be permitted after 23:00 hours Sunday to Thursday and 23:30 hours Friday and Saturday and on Monday's where seasonal variations apply.
- 17. No children shall be admitted unless accompanied by a responsible adult.
- 18. No children shall be permitted on the premises after 22:00 hours.
- 19. There shall be no queuing outside the premises.
- 20. Both sets of entrance/exit doors to the back room shall be lobbied doors.
- 21. Signs shall be placed in the beer garden/on the frontage instructing patrons to recognise the residential nature of the area and conduct their behaviour accordingly -- The management shall reserve the right to ask patrons to move inside the premises or leave if it felt that they could be disturbing neighbours.
- 22. The front external area shall not be used by customers with the exception of the following: After 23.00hrs when the rear external area ceases use, the designated smoking area (DSA) shall be located at the front of the premises facing Harlesden Road. Smoking shall be limited to 5 persons. This shall be in a cordoned off area and shall be monitored by the members of staff on duty at the premises.
- 23. The premises shall have a comprehensive written dispersal policy in place. This document shall be cascaded in the form of training to all members of staff and provided to the police or an officer from Brent Council upon request.





The Licensing Authority reserve the right to add additional conditions if required prior/during the Licensing hearing, should any be required.

In order for the Licensing Authority to withdraw this representation, it will be necessary for you to confirm that your client accept the above conditions in writing and provide an up to date plan by Monday 22^{nd} October 2018.

Yours faithfully

Their

Esther Chan Licensing Inspector Planning, Transportation & Licensing



